

# BILBREY FAMILY FARM

## *CSA Member Information*

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- 🍅 The 2024-25 CSA season is projected to start in mid-November 2024 and will run for 26 weeks for Every Week share members and 13 weeks for Every Other Week members. Final pick-up would be in late May 2025. Holiday changes to the schedule will be pick-up on the Wednesday before Thanksgiving (Nov 27) for Every Week and Group A Every Other Week members. Also, to allow time for our spring planting, there will be no CSA pick-up for a two week period from February 8 / March 1 to March 7 / 8, 2025. This is subject to possible change, depending on weather conditions or any other extenuating circumstances at that time
- 🍅 Shares will consist of at least 6-7 items, such as a head of lettuce, one bunched kale, portion of cucumbers, herbs, etc., and are subject to seasonal availability. We do our best each week to give members a full selection with lots of variety, but weather and growing conditions will dictate what actually ends up in each tote
- 🍅 At the farm stand, most of our produce can be purchased by members at a discount rate of 10% if paid in cash or 6% if paid by card. Several items are not discountable, however, such as our honey or sweet potatoes (which are labor-intensive)
- 🍅 All totes are packed for members from the vegetables harvested each week at their peak of ripeness. Everyone will receive the same variety of vegetables and we cannot customize for individual members
- 🍅 Although we wash most of our vegetables at our wash station after harvesting, we do recommend that they be washed them again before eating
- 🍅 During those times of inclement or dangerous weather conditions making it difficult to harvest crops, we reserve the right to delay share pick up until the weather has cleared up. Examples of this would be a winter freeze or thunderstorm. Because members will be notified by email, we strongly encourage everyone to check their email in the event we do have to communicate a delay, re-scheduling or any other unplanned changes
- 🍅 The two insulated tote bags purchased from us are used in alternating weeks. Any time a member forgets their tote, we must use a plastic bag at our cost for that member's share at the time of pick up; this counteracts the concept of "Going Green" as well as adding to our own expenses. Please remember to always bring your tote at pick-up time
- 🍅 Our produce is grown using organic growing methods and we therefore do not spray undesirable chemicals; at times the produce may not be perfect because of this and may have small holes in leaves or insect bites or possibly even a bug or worm. We try our best to grade out any heavily damaged produce but at times something may get overlooked and slip right past us!
- 🍅 Some produce and fruit may be grown in small quantities only, for example, watermelon. Members may purchase these items at CSA member discount
- 🍅 Occasionally we may source products from other organic farms in order to provide a more diverse selection
- 🍅 If upon pick up, there is a problem with any produce in the share, please notify us within 24 hours, preferably with a photo in an email or text so that we may look into it as soon as possible. Any bad produce will be replaced
- 🍅 Members who are not able to pick up their share will still be responsible to have the share picked up by someone else and we ask for prior notification of this. If pick-up cannot be made by 2 pm on Saturday, the tote's contents will be donated to a worthy cause and that week's share is forfeited with no exceptions. There will be no Sunday pick-up. After two missed pick-ups with no notification, we will discontinue packing shares for that member until contact is made with us. In the past, we have had to dispose of shares that were not picked up with no advance notification to us. Because of being outside all day in the elements and sometimes even for both pick-up days, we have no choice but to dispose of the produce
- 🍅 If members would like to visit the farm, please note that Thursdays and Fridays are extremely busy days for us due to harvesting, washing and packing. Either call or email us to set up a day and time that is convenient for you and us
- 🍅 Because at times we must disseminate important information via email, we do require an email address for all members
- 🍅 Whatever questions or feedback you as a member may have, we ask that you text, message, email or call Carol as she is usually more accessible or just use our website contact form. We will do our best to get back with you as soon as possible